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# Theoretical perspectives on technology and society: implications for understanding the relationship between ICTs and family life

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## Introduction

Recently there has been growing academic interest in the ways in which emerging information and communication technologies (ICTs) are changing family practices and relations. Particular focus has been given to the potential detrimental and/or beneficial effects of these technologies on family functioning across different dimensions, including family communication and cohesion; family roles, rules and intergenerational conflicts; relationship formation; intimacy patterns; and work-home and family boundaries (Arnold, 2004; Bittman et al, 2004; Carvalho et al, 2015; Hertlein, 2012; Hughes and Hans, 2001; Jamieson, 2013; Lanigan, 2009; Lanigan et al, 2009; Mesch, 2006; Nansen et al, 2009, 2010, 2011; Wajcman et al, 2008, 2010). There has been additional interest in how these effects vary according to age, gender, social class and nationality (Cuban, 2017; Lim, 2016). Underlying these studies are particular theoretical conceptualizations of the relationship between technological and social change, which implicitly or explicitly frame the specific ways in which ICTs are understood to relate to family dynamics. For example, ICTs might be seen as driving changes in family life or, conversely, family members' intentional uses of technologies can be understood as mediating their effects. In this chapter we examine how the technology-society relation has been theorized and consider how this has influenced research on ICTs and family life. We begin by outlining four conceptual approaches to understanding the relationship between technology and society. The first three – 'technological determinism', 'social constructivism', and 'actor network theory' – have left a clear mark on the field, while

1 the fourth, 'posthumanist', perspective is emergent and results from a  
2 recent 'posthumanist turn' associated with feminist studies of science  
3 (see Barad, 2007).<sup>1</sup> Drawing on recent research, we then go on to  
4 illustrate how these approaches inform theoretical and empirical  
5 investigations of ICTs and family life. We conclude by suggesting that  
6 these theoretical formulations are important resources through which  
7 people, families, organizations, governments, educational systems,  
8 the media, and much more, experience and make sense of the role of  
9 technology in contemporary life, and devise interventions accordingly.

## 11 **Theoretical perspectives on technology and society**

### 13 *Technological determinism*

15 Technological determinism is a way of thinking about the relationship  
16 between technological and social change that informs academic, policy  
17 and popular accounts about the place of technology in everyday life  
18 (Marx and Smith, 1994; Wyatt, 2008). Its foundations are generally  
19 traced back to the work of Karl Marx and his historical materialist  
20 analysis of the role of technology in labour processes.<sup>2</sup> Technological  
21 determinism is not a unified approach.<sup>3</sup> However, it is possible to  
22 discern some common principles.

23 Technological determinism conceptualizes technology as hard  
24 material objects. As Marx and Smith (1994, pp x-xi) explain,  
25 'technology is conceived in almost exclusively artefactual terms, and  
26 its materiality serves to reinforce a tangible sense of its decisive role  
27 in history'. This understanding is present in Marx's definition of the  
28 machine as 'a mechanism that, after being set in motion, performs  
29 with its tools the same operations as the worker formerly did with  
30 similar tools' (Marx cited in MacKenzie, 1984, p 486). The idea of  
31 technology as a material artefact makes it possible to conceptualize it as  
32 an 'autonomous force or entity that is independent of social processes'  
33 (Marx and Smith, 1994, p xi). As Wyatt (2008, p 168) further explains,  
34 the assumption is that 'technological developments take place outside  
35 society, independently of social, economic, and political forces'.  
36 Moreover, these developments are understood to follow a particular  
37 teleological trajectory which is sequential in nature and which in turn  
38 prescribes 'a necessitous path over which technologically developing  
39 societies must travel' (Heilbroner, 1967, p 336). Elaborating on Marx's  
40 classical example of the move from the hand- to steam-mill, Heilbroner  
41 (1967, p 336) notes how 'the steam-mill follows the hand-mill not by  
42 chance but because it is the next stage in a technical conquest of nature

1 that follows one and only one grand avenue of advance'. Importantly,  
2 this trajectory is seen as naturally given, with its own logic, rationale  
3 and law-like properties. Technological determinism, then, is 'a view of  
4 history in which human will has no real role – in which culture, social  
5 organization and values derive from laws of nature that are manifest  
6 through technology' (Bimber, 1994, p 99). In this account, technology  
7 stands in as a proxy for nature, which determines history and culture, or  
8 provides the material constraints within which human agency and will  
9 are exercised. As Heilbroner (1994, p 69) notes, 'Machines make history  
10 by changing the material conditions of human existence'. Heilbroner  
11 (1994) argues that the 'acquisitive mindset' – which he defines as human  
12 economic behaviour or the principle of 'maximizing', and which he  
13 sees as a fundamental 'rule' or 'law' of behaviour in societies – is the  
14 'mediating mechanism' through which technology acts as the primary  
15 causal agent in history and social change.

16

### 17 *Social constructivism*

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19 Social constructivist approaches to technology were developed in the  
20 1980s in direct reaction to some of the assumptions underpinning  
21 technological determinism, and as an extension of a broader social  
22 constructivist movement in the social sciences (Berger and Luckmann,  
23 1966). Examples of such approaches include 'social shaping of technology'  
24 (MacKenzie and Wajcman, 1985), 'social construction of technology'  
25 (also known as SCOT) (Pinch and Bijker, 1984) and 'technological  
26 systems' perspectives (Hughes, 1987). Social constructivist approaches  
27 contest the key assumption underpinning technological determinism  
28 that technology is an independent, exogenous and autonomous  
29 entity or force that drives social change. Authors such as Pinch and  
30 Bijker (1984) and Grint and Woolgar (1997) challenge the essentialist  
31 notion that technologies have inherent features that determine their  
32 nature, use and effects. They suggest that the attributes, workings  
33 and successes of technologies are not derived from their internal  
34 characteristics but rather from the broader sociopolitical contexts in  
35 which they are designed, developed and adopted. In his account of  
36 SCOT, Sismondo (2010, p 98) illustrates this with the example of the  
37 watch, which he suggests can be 'simultaneously constructed to tell  
38 time, to be attractive, to make profits, to refer to a well known style  
39 of clock, to make a statement about its wearer, etc.'. He furthermore  
40 explains that even the practice of telling the time serves multiple  
41 purposes such as keeping time, measuring length of time, or recording  
42 the timing of an event. Given this diversity of use, he contends that

1 'there is no essence to a watch. And if the watch has no essence, then  
2 we can say that it has systematic effects only within a specific human  
3 environment' (Sismondo, 2010, p 98). The argument then is that  
4 the social contexts in which technologies are designed and taken up  
5 determine their nature and effects. Consequently, the development and  
6 use of technology are understood as negotiated and contingent *social*  
7 processes rather than reflections of some inherent, natural, internal or  
8 teleological trajectory and logic. Bringing a feminist perspective to  
9 social constructivist accounts, Wajcman (2010), for example, argues  
10 that gender identities and power relations influence the development,  
11 design and use of domestic and workplace technologies. Equally, she  
12 suggests, 'our relationship to technology is integral to the constitution  
13 of subjectivity for both sexes' (Wajcman, 2010, pp 144-145). In this  
14 sense, technology and gender can be seen as mutually shaping one  
15 another. Another example comes from Pinch and Bijker (1984), who  
16 suggest that there is nothing inevitable about the development of the  
17 modern bicycle. Its design and uptake, they argue, is not due to its  
18 intrinsically superior design compared to rival models. Rather, it is the  
19 result of a negotiated process involving competing interpretations (what  
20 they call 'interpretive flexibility') by different 'relevant social groups' of  
21 what bicycles are, and of their purposes, problems and solutions. The  
22 eventual form of technological artefact that is stabilized – the modern-  
23 day bicycle in this example – emerges through a process of 'closure'  
24 in which certain interpretations of the bicycle, and the solutions that  
25 it is seen to provide to specific problems, come to be accepted. As  
26 Sismondo (2010, p 98) puts it, 'the development of technologies is  
27 the result of rhetorical operations, defining the users of artefacts, their  
28 uses, and the problems that particular designs solve'. On this account,  
29 the success of the artefact is not dependent on its effective design;  
30 rather, it is the very success of the artefact that allows us *retrospectively*  
31 to claim some designs as more effective than others. While social  
32 constructivist approaches consider technology to be a '*sociotechnological*  
33 *ensemble*' (Bijker, 1995) in which the social and the technical interact  
34 and mutually shape one another (MacKenzie, 1984), priority is given to  
35 human actors and their intentional meaning-making processes (Pinch,  
36 2010). Technologies might shape and influence human actions, but  
37 ultimately human actors are the main locus of agency and drivers of  
38 sociotechnical change.

\_\_\_\_\_ 1 ***Actor network theory***

\_\_\_\_\_ 2 Actor network theory (ANT) approaches to technology and society  
 \_\_\_\_\_ 3 are both a continuation of, and a break from, social constructivist  
 \_\_\_\_\_ 4 accounts. They continue to see technology as embedded in social  
 \_\_\_\_\_ 5 relations and processes. However, they try to overcome the separation  
 \_\_\_\_\_ 6 between technology and society by rejecting the notion that these are  
 \_\_\_\_\_ 7 two separate, yet interacting and mutually shaping, spheres. In this  
 \_\_\_\_\_ 8 regard they are trying to move beyond both technological determinism  
 \_\_\_\_\_ 9 and social constructivism. ANT rejects both the idea that technology  
 \_\_\_\_\_ 10 is a given fixed material entity that drives social change, and the  
 \_\_\_\_\_ 11 notion that technology is simply a socially constructed effect. Instead,  
 \_\_\_\_\_ 12 ANT conceptualizes technologies, social institutions and relations as  
 \_\_\_\_\_ 13 comprised of both material and cultural elements. As Latour (1991,  
 \_\_\_\_\_ 14 p 110) argues, ‘We are never faced with objects or social relations,  
 \_\_\_\_\_ 15 we are faced with chains which are associations of humans and non-  
 \_\_\_\_\_ 16 humans’. Or, in Law’s (1992, p 381) words, the material and the social  
 \_\_\_\_\_ 17 are nothing other than networks of heterogeneous elements. Callon  
 \_\_\_\_\_ 18 (1986) illustrates this point through the example of the electric car.  
 \_\_\_\_\_ 19 On his account, the existence of this ‘technical object’ is reliant on  
 \_\_\_\_\_ 20 the construction of ‘its concomitant actor-world’, understood as a  
 \_\_\_\_\_ 21 combination of many associated and heterogeneous entities including  
 \_\_\_\_\_ 22 ‘consumers, social movements and ministries... accumulators, fuel  
 \_\_\_\_\_ 23 cells, electrodes, electrons, catalysts and electrolytes’ (Callon, 1986, p  
 \_\_\_\_\_ 24 22). ANT therefore takes as its starting point these networks of human  
 \_\_\_\_\_ 25 and nonhuman ‘actants’ (Latour, 1994) and investigates how these  
 \_\_\_\_\_ 26 sociotechnical assemblages are established and their relational effects.  
 \_\_\_\_\_ 27 Importantly, this approach seeks to treat the human and the nonhuman  
 \_\_\_\_\_ 28 in a symmetrical way as equal participants in the world, refusing to  
 \_\_\_\_\_ 29 privilege one over the other. For instance, in his example of the gun  
 \_\_\_\_\_ 30 and the gunman, Latour (1994) draws attention to the way in which  
 \_\_\_\_\_ 31 human and nonhuman actants are brought together in specific actions  
 \_\_\_\_\_ 32 in which they share and exchange their properties, and are thereby  
 \_\_\_\_\_ 33 modified to become ‘*someone else*, the hybrid actor composed... of  
 \_\_\_\_\_ 34 gun and gunman’ (Latour, 1994, p 33). Latour therefore redistributes  
 \_\_\_\_\_ 35 actions within human-nonhuman or sociotechnical networks: ‘action  
 \_\_\_\_\_ 36 is a property of the whole association, not particularly of those actants  
 \_\_\_\_\_ 37 called humans’ (Latour, 1994, p 36). Callon and Muniesa (2005, p  
 \_\_\_\_\_ 38 1236) further illustrate this point in their analysis of economic markets  
 \_\_\_\_\_ 39 as dependent on ‘distributed calculative agencies’. As they argue, these  
 \_\_\_\_\_ 40 agencies ‘are not human individuals but collective hybrids’, where  
 \_\_\_\_\_ 41 ‘knowledge and action are never individual’, but ‘distributed between  
 \_\_\_\_\_ 42 humans and nonhumans’, including – in the case of financial markets

1 – such tools as double-entry bookkeeping or computer assisted trading  
2 systems (Callon and Muniesa, 2005, pp 1236–1237). ANT is therefore  
3 sometimes conceptualized as grounded within a ‘relational materialist’  
4 ontology, which is regarded as one of its distinctive features compared  
5 to other versions of materialism within sociology (Law, 1992). As well  
6 as rejecting the dualist tendency to treat the material and the social  
7 (and related binaries such as agency/structure and micro/macro) as  
8 essentially different, ANT treats all kinds of entities ‘people, machines,  
9 “ideas” and all the rest – as interactional effects rather than primitive  
10 causes’ (Law, 1992, p 389). Agency is therefore located with interactions  
11 of heterogeneous elements, and the capacity of these elements to  
12 modify each other through their associations. On this account, reality  
13 is made up of sociotechnical networks which continuously reconstitute  
14 themselves and are therefore the prime agents of change. As Law (1992,  
15 p 389) suggests, ‘to the extent that “society” recursively reproduces itself  
16 it does so because it is materially heterogeneous. And sociologists that  
17 do not take machines and architectures as seriously as they do people  
18 will never solve the problem of reproduction’.

19 ANT seeks to treat nonhumans (the technological) and humans (the  
20 social) symmetrically and refuses to accord analytical importance to the  
21 difference between the nonhuman and the human (Law, 2009, p 147).  
22 Its key theoretical concern is to extend agency to nonhuman entities  
23 in the same way that humans have been granted agency. To engage  
24 in this project, it necessarily designates (and therefore differentiates)  
25 various actants in the world as either ‘nonhuman’ or ‘human’ in order  
26 to consider how these come together in heterogeneous networks.  
27 For instance, in Latour’s (1994) example of the gun-and-gunman  
28 ‘collective’, the gun is taken to represent the ‘nonhuman’ while the  
29 gunman stands for the ‘human’ element. Similarly, in Callon’s (1986)  
30 study, the production of the electric car is seen as dependent on an  
31 assemblage of elements that are described as ‘human’ (for example,  
32 consumer markets, social movements, ministries) or ‘nonhuman’  
33 (for example, accumulators, fuel cells, electrodes, electrons, catalysts  
34 and electrolytes). ANT conceives itself as a ‘posthumanist’ project  
35 (Law, 2009, p 147) in that it seeks to dismiss ontological differences  
36 between human and nonhuman actants, thereby allowing their equal  
37 participation in the world. This is just one specific understanding of  
38 ‘posthumanism’. In the section that follows, we discuss a distinctive  
39 posthumanist approach in which the key focus is not so much on how  
40 to eradicate analytical distinctions between the nonhuman and the  
41 human, or the technological and the social, but rather on understanding  
42

1 how nonhuman and human entities, and the divisions between them,  
2 come into being.

3

#### 4 *Posthumanism*

5

6 A number of feminist science studies scholars, such as Haraway, Barad,  
7 Suchman and Castañeda, are putting forward alternative ‘posthumanist’  
8 approaches to understanding the relationship between technology and  
9 society. Whereas ANT investigates how technology and culture come  
10 together in heterogeneous human–nonhuman networks to produce  
11 reality, these feminist authors are interested in the ontologically prior  
12 question of how ‘technology’ (‘the nonhuman’) and ‘culture’ (‘the  
13 human’) come to be constituted as ontologically distinct entities and  
14 domains *in the first place* (Barad, 2007; Castañeda and Suchman, 2014;  
15 Haraway, 1989, 1991, 1994, 1997, 2008, 2016; Suchman, 2007). It is  
16 in this sense that we consider these approaches to be ‘posthumanist’,  
17 following Barad’s (2007, p 136) understanding of posthumanism as ‘the  
18 practice of accounting for the boundary-making practices by which  
19 the “human” and its others are differentially delineated and defined’.

20 On this posthumanist approach the project of understanding the  
21 relationship between technology and society consists in investigating  
22 how it is that ‘the technological’ and ‘the social’ come to be configured  
23 as separate and separable. No a priori dualistic distinctions are made  
24 between technology/society, nonhuman/human, object/subject,  
25 nature/culture, and so on. Rather, the nature of the world is taken  
26 to be ontologically indeterminate outside of specific practices. As  
27 Haraway (1997, p 62) explains: ‘The bifurcated categories themselves  
28 are reifications of multifaceted, heterogeneous, interdigitating practices  
29 and their relatively stable sedimentations, all of which get assigned to  
30 separate domains for mainly ideological reasons’. Importantly, these  
31 practices (for example, those that constitute the division between  
32 ‘technology’ and ‘society’) are also conceptualized in a non-dualist way  
33 as ‘material–semiotic’ (Haraway, 1988) or ‘material–discursive’ (Barad,  
34 2007). Crucial here is the specific conceptualization of materiality and  
35 discourse as mutually constituted and articulated. The former is not seen  
36 as a fixed substance, or an inherent property of independently existing  
37 objects, but rather as referring to ongoing processes of materialization;  
38 while the latter is not considered as synonymous with language, but  
39 as constituting ‘the material conditions for making meaning’ (Barad,  
40 2007, p 335). Just as discursive practices are always already material  
41 (they are an ongoing materialization of the world), so too materiality  
42 is discursive: material phenomena come into being through, and are

1 inseparable from, discursive practices. As Barad (2014, p 175) explains:  
2 ‘Meaning is not an ideality; meaning is material. And matter isn’t  
3 what exists separately from meaning. Mattering is a matter of what  
4 comes to matter and what doesn’t’. Material-discursive practices, then,  
5 dynamically enact specific objects, meanings and boundaries that are  
6 constitutive of the world.

7 Posthumanist approaches focus neither on the ways in which  
8 technology and society mutually shape one another, nor on how  
9 technology and society come together in relational networks that  
10 include interacting heterogeneous elements. Rather, they investigate  
11 how the entities ‘technology’ and ‘society’, ‘nonhuman’ and ‘human’,  
12 and the boundaries between these, are dynamically produced and  
13 reproduced through historically, culturally and materially contingent  
14 and specific material-semiotic practices. Suchman (2007) illustrates this  
15 approach through her work on human-machine relations. She explores  
16 the development of ‘humanlike machines’, also known as ‘humanoid,  
17 android, social, and personal’ robots (Castañeda and Suchman, 2014,  
18 p 316) as fertile ground for investigating the ways in which human/  
19 nonhuman and social/technological entities and boundaries are  
20 constituted. For example, she shows how these artificial intelligence  
21 robotics projects already enact the human/machine binary, as they seek  
22 to develop and study ‘models of human intelligence by constructing  
23 them on a physical robot’ (Menzel and D’Aluisio, 2000, p 58, cited in  
24 Suchman, 2007, p 235). The starting point of these projects is that there  
25 exist certain qualities, attributes and capacities (such as intelligence,  
26 the ability to interact with the environment, embodied sensory-motor  
27 interactions, learning through interaction, sociality, development) that  
28 are understood to be *essentially* ‘human’, and that these can be grafted  
29 onto what is regarded as ‘nonhuman’, inert and inorganic matter.  
30 Suchman’s point is that these robots are not so much bringing together  
31 human/social and nonhuman/technological properties and capabilities.  
32 Rather, the development of these robots, and their underpinning  
33 dualist assumptions, are actively implicated in the very constitution  
34 of human/nonhuman and social/technological entities and binaries.<sup>4</sup>  
35 On this posthumanist understanding of the relationship between the  
36 human/social and the nonhuman/technological, agency resides neither  
37 with one of these binary terms, nor with their interacting associations,  
38 but rather with the materialization and making of these binary entities  
39 and boundaries. On this approach, both ‘persons’ and ‘machines’ are  
40 understood ‘as entities achieved only through the ongoing enactment  
41 of separateness and always in relation with others’ (Suchman, 2007,  
42 pp 257-258), where this relation with ‘others’ is understood as



1 'intra-active' (Barad, 2007, p 33). Barad's concept of 'intra-action'  
2 is key to understanding the relationship between the social and the  
3 technological that is being proposed by posthumanist approaches.  
4 Unlike 'interaction', which assumes the existence of separate individual  
5 agencies prior to their relation, 'intra-action' recognizes the inherent  
6 inseparability of entities from one another and from the specific  
7 practices and relations in which they are constituted. Entities do not  
8 pre-exist these practices and relations, but are their constitutive effects.  
9 Therefore, on a posthumanist account, the world makes and remakes  
10 itself through dynamic materializations of differences – such as the  
11 human/society and nonhuman/technology distinction – where these  
12 differences and boundaries are open to ongoing reconfiguration.

13 These distinctive theoretical perspectives on the relationship between  
14 technological and social change provide important conceptual resources  
15 for studies investigating interactions between ICTs and family life.  
16 In the following section we explore how the first three positions  
17 (technological determinism, social constructivism and actor network  
18 theory) have implicitly or explicitly shaped empirical research on  
19 ICTs and family life, and we outline possibilities for using the fourth,  
20 posthumanist, approach as a framework through which to investigate  
21 this problematic.

## 23 **Implications for research on ICTs and family life**

### 25 *Technological determinism*

27 While few studies explicitly align themselves theoretically with  
28 technological determinism, many carry deterministic overtones in their  
29 concern with the specific effects that ICTs have on different aspects  
30 of family life. One example is research conducted by Lanigan and  
31 colleagues (Lanigan, 2009; Lanigan et al, 2009) in which they explored  
32 the impact of home computer use on family communication, cohesion  
33 and adaptability. Results from their online survey indicated that:

35 Most participants (68%) said computer use increased their  
36 sense of connection to friends and family, resulting in  
37 improved communication and cohesion. One third said  
38 e-mail encouraged more frank communication, which was  
39 perceived as good for the family. Family time increased due  
40 to efficiencies gained through computer use. The computer  
41 was seen as an enticement to keep children home as well  
42 as a source of mutual interest, interaction, and tool to plan

1 family activities. Several respondents used the computer to  
2 pursue education, enhance personal growth, and support  
3 important life roles such as spouse or parent. (Lanigan,  
4 2009, p 603)  
5

6 Their conclusion is that ‘The computer altered adaptability by  
7 functioning as a change agent’ (Lanigan, 2009, p 603). The relationship  
8 between ICTs and the family is conceptualized in a deterministic  
9 way to the extent that the computer is understood as an autonomous  
10 material device carrying inherent ‘technology characteristics with the  
11 potential to influence family usage patterns’ (Lanigan, 2009, p 597).  
12 These properties of technology include accessibility (user friendliness  
13 and convenience of use), scope (multifunctionality), obtrusiveness  
14 (physical properties and pervasiveness), resource demand (financial  
15 cost) and gratification potential (fashion, style and entertainment of  
16 the ICT in question) (Lanigan, 2009). By virtue of these fixed and  
17 given features, technology is seen as providing ‘alternative means of  
18 fulfilling existing family functions and needs’ (Lanigan et al, 2009, p  
19 27), thereby affecting the ways in which families operate. It is in this  
20 sense that technology is understood to act as a key ‘change agent’.  
21

### 22 *Social constructivism*

23

24 Wajcman’s research on the role of ICTs on the work/home boundary  
25 is an example of a social constructivist approach to conceptualizing  
26 the relationship between technology and society (Wajcman, 2008;  
27 Wajcman et al, 2008, 2010). This project is a continuation of her  
28 pioneering work in science and technology studies challenging  
29 technological determinism (MacKenzie and Wajcman, 1985), and  
30 of her longstanding interest in theorizing the interaction between  
31 gender and technology (Wajcman, 1991, 2004, 2010; Bittman et al,  
32 2004). In this recent research, Wajcman and her colleagues reject the  
33 technologically deterministic notion that ‘people have little control  
34 over the effects of technology and must largely accept its impact’  
35 (Wajcman et al, 2010, p 258). Instead, they are interested in exploring  
36 ‘user decisions about the way they incorporate the Internet in their  
37 daily lives, specifically in relation to the purpose – be it for work or  
38 personal purposes – and time of use’ (Wajcman et al, 2010, p 259). In  
39 their discussion of Australian households’ use of ICTs to manage the  
40 division between work and home, they emphasize that people are not  
41 passively accepting the capacity of technologies to blur temporal and  
42 spatial boundaries between these two spheres. Rather, they are ‘actively

1 making decisions about how they incorporate the technology into their  
2 lives in ways that are beneficial to them' (Wajcman et al, 2010, p 271)  
3 and that allow them to manage work and home life. For example, while  
4 some employees in their study interpreted the internet as 'a tool that  
5 may assist them to attend to personal matters while at work' (Wajcman  
6 et al, 2010, p 270), or – on the other hand – as 'a work extension  
7 technology' (Wajcman et al, 2010, p 270), most participants appeared  
8 to maintain the boundary between work and family life, despite  
9 the specific technical capabilities, or affordances, of the technology  
10 to connect work and home. This study is an illustration of a social  
11 constructivist approach to the relationship between ICTs and family  
12 to the extent that it rejects the notion of technology as a determinant  
13 of family life and work-home boundaries and conceptualizes it as the  
14 effect of human intentional actions and interpretations.  
15

### 16 *Actor network theory*

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18 Actor network theory is a further theoretical resource for researchers  
19 studying interactions between ICTs and family life. For example,  
20 Arnold, Davis, Gibbs and Nansen (Arnold, 2004; Nansen et al, 2009,  
21 2010, 2011) draw on insights from ANT and material culture studies  
22 in sociology, anthropology and cultural geography to explore the  
23 proliferation and use of ICTs in domestic and familial everyday life  
24 in Australian homes. Their interest is in developing a 'symmetrical  
25 approach to the study of home life through analysis of the physical  
26 encounters and cultures formed within the home – the entanglements  
27 of spaces, objects, and subjects' (Nansen et al, 2011, p 694). Their  
28 research considers the ways in which people, domestic architectures  
29 and material artefacts – including ICTs – 'are materially and temporally  
30 woven together to constitute the particular kind of place called home'  
31 (Nansen et al, 2011, p 694). Consequently, they treat the social and  
32 the material, the human and the nonhuman, and the social and the  
33 technological as mutually shaped emergent 'sociotechnical phenomena'  
34 (Arnold, 2004, p 185) rather than separate entities. A major focus  
35 of their work is the agency of technologies, which they argue 'are  
36 not simply neutral tools, but active participants in constructing the  
37 familial, the organisational, and the social' (Nansen et al, 2010, pp  
38 139-140). For example, they explore how technology-mediated  
39 practices shape domestic rhythms and the temporal organization and  
40 experience of contemporary life. They argue that family routines and  
41 schedules are inflected by new technologies through their involvement  
42 in everyday practices (Nansen et al, 2009). Importantly, they locate

1 agency not simply with ICTs and their affordances but rather with  
2 their interactions with domestic and family life (Nansen et al, 2010, p  
3 147). In this sense technology is neither an agent of change in family  
4 practices and relations, nor is it a passive tool that is simply domesticated  
5 by human actors (Arnold, 2004, p 185). Rather, technology has effects  
6 through its participation in networks of domestic practices, architecture  
7 and material artefacts (Nansen et al, 2011).

### 9 *Posthumanism*

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11 On the posthumanist approach that we outlined above, the study of the  
12 relationship between ICTs and the family entails a way of doing research  
13 that takes neither 'ICTs' nor 'the family' as already constituted entities,  
14 but rather sees these domains, and the separation between them, as  
15 dynamically constituted through historically, culturally and materially  
16 contingent and specific material-semiotic practices (Mauthner and  
17 Kazimierczak, 2014). These include, among others, technology design,  
18 development and marketing; family practices, relations and ideologies;  
19 government policies and legislation around technology (surveillance,  
20 privacy, trust, safety and security), family and work-life balance;  
21 organizational policies and practices around technology, family and  
22 work-life interactions; educational policies and institutions; notions  
23 of childhood including their intersection with conceptions of nature  
24 and its role in child development; and various public discourses on  
25 these matters, including the media, popular culture and academia. A  
26 posthumanist study could focus on one or several of these aspects. The  
27 important point is that it would specifically investigate and account  
28 for how practices across these various domains are implicated in the  
29 constitution of the boundary between ICTs (the technological) and  
30 family (the social). Our earlier discussion of the different theoretical  
31 conceptualizations of the relationship between technological and  
32 social change (technological determinism, social constructivism and  
33 actor network theory), as well as our outline of the empirical studies  
34 above, are examples of how academic practices have been involved in  
35 (re)producing the ICT/technology and family/society binary. Our  
36 argument is that a posthumanist study of ICTs and family life is one  
37 that accounts for the *constitution* of these entities (and their separation),  
38 rather than assuming that these entities are pre-existing starting points  
39 for the investigation. On this posthumanist approach, agency lies with  
40 multiple historically, culturally and materially contingent and specific  
41 practices that materialize 'ICTs', 'family' and the separation between  
42 them.

## 1 Conclusion

2  
3 In this chapter we have highlighted the links between specific studies  
4 of ICTs and family life and broader conceptualizations of technological  
5 and social change present in social theory. In doing so, we want to  
6 emphasize that what is at stake in these empirical projects is not only  
7 the issue of how families are shaped by, engage, form networks, or come  
8 into being with ICTs. Rather, embedded in these investigations, and  
9 the theoretical perspectives that underpin them, are more fundamental  
10 assumptions about the nature of the world, and how it is made and  
11 sustained. For technological determinism, it is the laws governing  
12 technological developments and human behaviours that act as causal  
13 mechanisms driving the world forward. Social constructivism, on the  
14 other hand, positions human intentional actions as the main locus of  
15 change. ANT conceptualizes the world as produced and reproduced  
16 through operations of heterogeneous sociotechnical networks. On a  
17 posthumanist account, the world makes and remakes itself through  
18 dynamic materializations of difference – such as the distinction between  
19 technology and society – where these differences and boundaries are  
20 open to ongoing reconfiguration.

21 These distinctive approaches have implications for how we  
22 conceptualize the nature of time and its relation to technological,  
23 social and family change. On our reading, the first three perspectives  
24 all treat time as an ontological given, but differ in their understanding  
25 of how time relates to technological and social change and progress.  
26 Technological determinism takes time as a fixed external parameter  
27 and backdrop against and within which transformations unfold. The  
28 future both temporally and causally follows from the past according  
29 to a teleological trajectory that promises ever-increasing progress,  
30 knowledge and understanding. Social constructivism conceptualizes  
31 change as an effect of human meaning-making processes. Here, the past  
32 can only be understood through a present that renders it meaningful,  
33 and progress is attributed retrospectively. Actor network theory rejects  
34 the notion of progress understood as inevitable movement from a less  
35 developed and informed past to a more advanced and enlightened  
36 future. Instead, it suggests that the direction of change proceeds from  
37 complexity to ever-increasing complexity in the form of entangled  
38 networks (Latour, 1998, 2004). A posthumanist perspective, as outlined  
39 in this chapter, does not treat time as a pre-existing container or marker  
40 of ‘what already is’ (Barad, 2007, p 430). Rather, it conceptualizes time  
41 as constituted *with* social, technological and family change. While this  
42 approach rejects a teleological notion of progress, it nevertheless retains

1 a version – albeit reconfigured – of causality. In this understanding of  
2 causality, distinctions between cause and effect, past and future, are not  
3 taken as given but rather as relational outcomes of dynamic processes  
4 of materialization through which other binaries such as society/  
5 technology are constituted. This means that, for instance, technological  
6 developments, social change and family practices across the life course  
7 are not seen as separate and pre-existing phenomena, each unfolding  
8 over time independently of, but in interaction with, one another.  
9 Instead, the posthumanist proposal is that technology, society and the  
10 family intra-actively (re)constitute themselves dynamically not through  
11 time but together with time.

12 The theoretical formulations presented in this chapter and their  
13 conceptualizations of technology, society, family and time are important  
14 because they provide resources through which people, families,  
15 organizations, governments, educational systems, the media, and much  
16 more, make sense of the role of technology in contemporary life, and  
17 devise interventions accordingly. For example, while technological  
18 determinism is one of the most critiqued ways of understanding  
19 the technology/society relationship, this perspective nevertheless  
20 underpins many popular and policy accounts of how technology has  
21 changed society, as well as everyday experiences of technology (Marx  
22 and Smith, 1994; Wyatt, 2008). It is in this sense that, as Suchman  
23 (2007, p 1) suggests, the ways in which the ‘human-machine’ relation  
24 is configured matter and have material-semiotic effects because they  
25 provide possibilities for seeing, imagining, intervening and indeed  
26 making the world.

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### 29 In brief

- 30 1. Underlying studies of ICTs and family life are particular conceptualizations  
31 of the relationship between technological and social change, which frame  
32 how ICTs are understood to relate to family dynamics: ‘technological  
33 determinism’, ‘social constructivism’, ‘actor network theory’ and  
34 ‘posthumanism’.
- 35 2. Technological determinism views the laws governing technological  
36 developments and human behaviours as causal mechanisms driving  
37 the world forward. This perspective informs studies in which ICTs are  
38 understood as autonomous material devices carrying inherent properties  
39 which influence family life.
- 40 3. Social constructivism rejects the assumption that technology drives social  
41 change and gives priority to human actors and their intentional meaning-  
42

1 making processes. This entails conceptualizing ICTs as effects of human  
 2 actions and interpretations, rather than as determinants of family life.

3 4. Actor network theory conceptualizes heterogeneous sociotechnical  
 4 networks (rather than either technology or humans) as prime agents  
 5 of change. ICTs are seen as having effects through their participation in  
 6 networks comprising family members, technological artefacts, domestic  
 7 practices and the material home.

8 5. Posthumanism regards the world as constituting itself through dynamic  
 9 materializations of difference, including the technology/society  
 10 distinction. This approach investigates and accounts for how practices  
 11 across various domains are implicated in the constitution of the boundary  
 12 between ICTs and family.

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### 15 Notes

16 <sup>1</sup> The authors and approaches included within each of the four perspectives are not  
 17 unified in their understanding of the relationship between technology and social  
 18 change. However, their conceptualizations share some key common principles and  
 19 characteristics which warrant grouping them together.

20 <sup>2</sup> There are different interpretations as to whether Marx's work constitutes a  
 21 technological determinist account of history (Bimber, 1990; Heilbroner, 1967,  
 1994; MacKenzie, 1984).

22 <sup>3</sup> See Marx and Smith (1994) for a discussion of 'hard' and 'soft' versions of  
 23 technological determinism.

24 <sup>4</sup> There are other practices and projects that are also implicated in the making of  
 25 these boundaries, for example, developmental psychology, evolutionary biology,  
 26 etc (Castañeda and Suchman, 2014; Suchman, 2007).

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